

Measuring Escalation Prevention Potential

Sources:

Koster, F., & Lambooi, M. S. (2018). Managing innovations. A study of the implementation of Electronic Medical Records in Dutch hospitals. *International Journal of Innovation and Technology Management*, forthcoming.

Lambooi, M.S., & Koster, F. (2016). How organizational escalation prevention potential affects success of implementation of innovations: Electronic medical records in hospitals. *Implementation Science*, 11(75).

Instructions: Please indicate to what extent you agree with the following statements.

The items are rated on a 5-point scale (1=strongly disagree; 5 = strongly agree).

Escalation prevention potential

New IT projects in this hospital....

1. ... have a clearly defined aim
2. ... have success factors
3. ... have measurable goals
4. ... consist of predefined stages
5. ... are regularly evaluated
6. ... have clearly defined responsibilities
7. ... have project participants with sufficient knowledge